## Chambers of Glen Hodgetts - Egalitylaw.co.uk

# **Privacy Notice**

## General Data Protection Regulation ("GDPR")

1. Please read the following information carefully. This privacy notice contains information about the information collected, stored and otherwise processed about you and the reasons for the processing. It also tells you who I share this information with, the security mechanisms I have put in place to protect your data and how to contact me in the event you need further information.

#### Who Am I?

2. I am Glen Hodgetts. I am a barrister at law and a sole practitioner. I operate and manage the Chambers of Glen Hodgetts in order to provide legal services to solicitors and their lay clients when instructed by a solicitor or directly to the public when instructed by a member of the public under the Public Access Scheme. In so doing, I collect, use and am responsible for personal information about you. When I do this I am the 'controller' of this information for the purposes of the **GDPR** and the Data Protection Act 2018.

3. If you need to contact me about your data or the processing carried out you can use the contact details at the end of this document or just email me at: <u>glen.hodgetts@egalitylaw.co.uk</u>. If you wish to use secure encrypted email communication to discuss sensitive information about yourself, we can then use secure email communication via by personal secure portal at glen.hodgetts@egalitylaw.secure-comm.com

### What do I do with your information?

## Information collected

4. When carrying out the provision of legal services or providing a reference I collect some or all of the following personal information that you provide:

- a. personal details
- b. family details
- c. lifestyle and social circumstances
- d. goods and services
- e. financial details
- f. education, training and employment details
- g. physical or mental health details
- h. racial or ethnic origin
- i. political opinions
- j. religious, philosophical or other beliefs
- k. trade union membership
- l. sex life or sexual orientation
- m. genetic data

n. biometric data for the purpose of uniquely identifying a natural person

o. criminal proceedings, outcomes and sentences, and related security measures

p. other personal data relevant to instructions to provide legal services, including data specific to the instructions in question

q. data concerning or relating to your immigration status and nationality or that of your family

Information collected from other sources.

5. The same categories of information may also be obtained from third parties, such as other legal professionals or experts, members of the public, your family and friends, witnesses, courts and other tribunals, investigators, government departments including the Home Office or the HMRC, regulators, public records and registers, or your GP or health provider/medical experts, and social workers.

#### How I use your personal information: Purposes

6. I may use your personal information for the following purposes:

i.to provide legal services to my clients, including the provision of legal advice and representation in courts, tribunals, arbitrations, and mediations

- ii.to keep accounting records and carry out office administration
- iii.to take or defend legal or regulatory proceedings or to exercise a lien
- iv.to respond to potential complaints or make complaints
- v.to check for potential conflicts of interest in relation to future potential cases
- vi.to promote and market my services
- vii.to carry out anti-money laundering and terrorist financing checks
- viii.to train other barristers and when providing work-shadowing opportunities
  - or work experience (with your explicit consent)
  - ix.to respond to requests for references
  - x.when procuring goods and services
  - xi.to publish legal judgments and decisions of courts and tribunals

xii.as required or permitted by law.

### Whether information has to be provided by you, and why

7. If I have been instructed by you or on your behalf on a case or if you have asked for a reference, your personal information <u>has to be provided</u> to enable me to provide you with advice or representation or the reference, and to enable me to comply with my professional obligations, and to keep accounting records.

### The legal basis for processing your personal information

8. I rely on the following as the lawful bases on which I collect and use your personal information:

• If you have consented to the processing of your personal information, then I may process your information for the Purposes set out above to the extent to which you have consented to me doing so.

• If you are a client, processing is necessary for the performance of a contract for legal services or in order to take steps at your request prior to entering into a contract.

• In relation to information which is in categories (g) to (o) above and (q) (these being categories which are considered to include particularly sensitive information and which include information about criminal convictions or proceedings) I rely on your consent for any processing for the purposes set out in purposes (ii), (iv), (vi), (viii) and (ix) above. I need your consent to carry out processing of this data for these purposes. However, if you do not consent to processing for purposes (iv) and (ix) (responding to potential

complaints and providing a reference) I will be unable to take your case or to provide a reference. This is because I need to be able to retain all the material about your case until there is no prospect of a complaint and to provide an informed and complete reference.

• In relation to information in categories (g) to (o) above (these being categories which are considered to be particularly sensitive information and include information about criminal convictions or proceedings), I am entitled by law to process the information where the processing is necessary for legal proceedings, legal advice, or otherwise for establishing, exercising or defending legal rights.

• In relation to information which is not in categories (g) to (o) above, I rely on my legitimate interest and/or the legitimate interests of a third party in carrying out the processing for the Purposes set out above.

• In certain circumstances processing may be necessary in order that I can comply with a legal obligation to which I am subject (including carrying out anti-money laundering or terrorist financing checks).

• The processing is necessary to publish judgments or other decisions of courts or tribunals.

#### Who will I share your personal information with?

9. If you are a client, some of the information you provide will be protected by legal professional privilege unless and until the information becomes public in the course of any proceedings or otherwise. As a barrister I have an obligation to keep your information confidential, except where it otherwise becomes public or is disclosed as part of the case or proceedings.

10. It may be necessary to share your information with the following:

 data processors, such as staff contracted by me to perform administrative tasks of my practice such as receptionists or IT support professionals, email providers or data storage providers

 other legal professionals such as solicitors, individuals or organisations regulated by the Office for Immigration Services Commission

- experts and other witnesses
- prosecution authorities
- courts and tribunals

• the staff in my chambers or office or staff contracted by me at my registered office to act on my behalf to perform administrative tasks such as accepting my mail and safely securing that in my pigeon hole at my office;

- trainee barristers
- lay clients

family and associates of the person whose personal information I am processing

• in the event of complaints, as a sole practitioner I act as the Head Chambers so may need to share any complaint about me to any 3<sup>rd</sup> party barrister who you have consented to having to act as an arbiter in respect of any complaint, and/or the Bar Standards Board, and the Legal Ombudsman

- other regulatory authorities
- current, past or prospective employers
- education and examining bodies

 business associates, professional advisers and trade bodies, e.g. the Bar Council • the intended recipient, where you have asked me to provide a reference or to clarify your legal or immigration status

• the general public in relation to the publication of legal judgments and decisions of courts and tribunals in accordance with my policy document complying with the Data Protection Act (Bill) Sch 1 Part 2, paragraph 5(1).

11. I may be required to provide your information to regulators, such as the Bar Standards Board, the Financial Conduct Authority or the Information Commissioner's Office. In the case of the Information Commissioner's Office, there is a risk that your information may lawfully be disclosed by them for the purpose of any other civil or criminal proceedings, without my consent or yours, which includes privileged information.

I may also be required to disclose your information to the police or intelligence services, where required or permitted by law.

#### Sources of information

12. The personal information I obtain may include information which has been obtained from:

- other legal professionals
- experts and other witnesses
- prosecution authorities
- courts and tribunals
- trainee barristers
- lay clients

• family and associates of the person whose personal information I am processing

• in the event of complaints, other members of Chambers (if my Chambers subsequently takes on additional barristers) or other external barristers/solicitors who have instructed me to deal with a complaint about them, the Bar Standards Board, and the Legal Ombudsman

- other regulatory authorities
- current, past or prospective employers
- education and examining bodies
- business associates, professional advisers and trade bodies, e.g. the Bar Council

• the intended recipient, where you have asked me to provide a reference or to clarify your immigration status with that recipient

• the general public in relation to the publication of legal judgments and decisions of courts and tribunals pursuant to my policy document complying with the obligations arising under the Date Protection Act (Bill) Sch.1 Part 2, para 5(1)

 data processors, such as individuals contracted or employed by me to operate my Chambers/office or to perform administrative tasks supporting my work as a barrister, such as individuals, organisations or staff contracted or employed by me to provide IT support, email providers and data storage providers

• public sources, such as the press, public registers and law reports.

## Transfer of your information outside the European Economic Area (EEA)

13. This privacy notice is of general application and as such it is not possible to state whether it will be necessary to transfer your information out of the EEA in any particular case or for a reference. For all clients who are making entry clearance applications outside of the EEA, and where I will need to

communicated with you via email, it will be necessary for me to transfer information out of the EEA to you and maybe necessary for me to communicate with and transfer data about you to 3<sup>rd</sup> parties outside the EU in order to collect evidence relevant to your case in order to provide you with an legal services. Thus, if you reside outside the EEA or your case or the role for which you require a reference involves persons or organisations or courts and tribunals outside the EEA then it may be necessary to transfer some of your data to that country outside of the EEA for that purpose. If you are in a country outside the EEA or if the instructions you provide come from outside the EEA then it is inevitable that information will be transferred to those countries. If this applies to you and you wish additional precautions to be taken in respect of your information please indicate this when providing initial instructions. As a matter of policy, I will only use secure encrypted email communication via my personal chambers secure portal to communicate with you, or to transfer data to you electronically, if you are based outside of the EEA unless you specifically request and consent to me not doing so in writing.

14. Some countries and organisations outside the EEA have been assessed by the European Commission, and their data protection laws and procedures have been found to show adequate protection. The list can be found <u>here</u>. Most do not. If your information has to be transferred outside the EEA, then it may not have the same protections and you may not have the same rights as you would within the EEA.

15. I may transfer your personal information to the following which are located outside the European Economic Area (EEA):

• cloud data storage services based in the USA who have agreed to comply with the EU-U.S. Privacy Shield, in order to enable me to store your data and/or backup copies of your data so that I may access your data when they need to. The USA does not have the same data protection laws as the EU but the EU-U.S. Privacy Shield has been recognised by the European Commission as providing adequate protection. To obtain further details of that protection see https://ec.europa.eu/info/law/law-topic/dataprotection/data-transfers-outside-eu/eu-us-privacy-shield\_en.]

• cloud data storage services based in Switzerland, in order to enable me to store your data and/or backup copies of your data so that I may access your data when I need to. Switzerland does not have the same data protection laws as the EU but has been recognised by the European Commission as providing adequate protection; see https://ec.europa.eu/info/law/law-topic/data-protection/data-transfers-outside-eu/adequacy-protection-personal-data-non-eu-countries\_en.]

16. If I decide to publish a judgment or other decision of a Court or Tribunal, and which has thus already come into the public domain, containing your information then this will be published to the world.

17. I will not otherwise transfer personal information outside the EEA except as necessary for providing legal services or for any legal proceedings.

18. If you would like any further information please use the contact details at the end of this document.

How long will I store your personal data?

19. I will normally store all your information:

a) until at least 1 year after the expiry of any relevant limitation period (which will usually be 6 years, but may be 12 years, or longer where the case includes information relating to a minor), from the date of the last item of work carried out, the date of the last payment received or the date on which all outstanding payments are written off, whichever is the latest. This is because it may be needed for potential legal proceedings or to deal with a complaint made by you or any person connected with the proceedings in which you or a family member were involved.

b) In respect to immigration cases, where it is possible that you may wish to utilise my services again, I may, if you are potentially eligible to meet paragraph 276ADE of the immigration rules, hold your data for longer periods of time - for up to 20 years from the point that you first entered the UK - this is because persons who have spent 20 continuous years in the UK are able to qualify for leave to remain on this basis; accordingly, holding your data and information for this period of time may, in such cases, provide a better legal service as it will potentially provide evidence of your continuous residence in the UK enabling you to make such an application.

20. One month prior to the expiry of such periods, or as soon as reasonable practical after that, any further retention will be reviewed and the data will be marked for deletion date or marked for retention for a further period. The latter retention period is likely to occur only where the information is needed for legal proceedings, regulatory matters or active complaints. Deletion will be carried out (without further notice to you) on expiry of such periods, or as soon as reasonably practicable after the data is marked for a deletion date. All cases and their data will be marked by my administrative system (a database) on the date that the case

and its data are first communicated to me. From this date, I will calculate the date of deletion.

21. I will store some of your information which I need to carry out conflict checks for the rest of my career. However, this is likely to be limited to your name and contact details/ the name of the case and the subject matter of the case. This will not include any information within categories (g) to (o) above.

22. Information related to anti-money laundering checks will be retained until five years after the completion of the transaction or the end of the business relationship, whichever is the later;

23. Names and contact details held for marketing purposes will be stored indefinitely or until I am informed that the individual has ceased to be a potential client.

#### Consent

24. As explained above, I am relying on your explicit consent to process your information in categories (g) to (o) above. You provided this consent when you agreed that I would provide legal services to you or asked me to provide a reference or given information concerning your immigration status.

25. You have the right to withdraw this consent at any time, but this will not affect the lawfulness of any processing activity I have carried out prior to you withdrawing your consent. However, where I also rely on other bases for processing your information, you may not be able to prevent processing of your data. For example, if you have asked me to work for you and I have spent time

on your case, you may owe me money which I will be entitled to claim and retain data to enable me to claim that.

26. If there is an issue with the processing of your information, please contact me directly at glen.hodgetts@egalitylaw.co.uk

## Your Rights

27. Under the GDPR, you have a number of rights that you can exercise in certain circumstances. These are free of charge. In summary, you may have the right to:

• Ask for access to your personal information and other supplementary information;

• Ask for correction of mistakes in your data or to complete missing information I hold on you;

• Ask for your personal information to be erased, in certain circumstances;

• Receive a copy of the personal information you have provided to me or have this information sent to a third party. This will be provided to you or the third party in a structured, commonly used and machine readable format, e.g. a Word file or pdf files;

• Object at any time to processing of your personal information for direct marketing;

• Object in certain other situations to the continued processing of your personal information;

Restrict my processing of your personal information in certain circumstances;

• Request not to be the subject to automated decision-making which produces legal effects that concern you or affects you in a significant way.

If you want more information about your rights under the GDPR please see the Guidance from the Information Commissioners Office on <u>Individual's rights</u> <u>under the GDPR</u>.

28. If you want to exercise any of these rights, please:

- Use the contact details at the end of this document;
- I may need to ask you to provide other information so that you can be identified;
- Please provide a contact address so that you can be contacted to request further information to verify your identity;
- Provide proof of your identity and address;
- State the right or rights that you wish to exercise.

I will respond to you within one month from when I receive your request.

## Marketing Emails/Website

29. I do not utilise marketing emails. However, occasionally clients send me comments on my work which I may publish, with your explicit consent, on my website. All such comments will be anonymised by the use of initials and will not identity you individually.

## How to make a complaint?

30. The GDPR also gives you the right to lodge a complaint with the Information Commissioners' Office if you are in the UK, or with the supervisory

authority of the Member State where you work, normally live or where the alleged infringement of data protection laws occurred. The Information Commissioner's Office can be contacted at <u>http://ico.org.uk/concerns/</u>.

## Future Processing

31. I do not intend to process your personal information except for the reasons stated within this privacy notice. If this changes, this privacy notice will be amended and placed on my website which can be accessed here under the GDPR tab and by scrolling to the link at the bottom of the page:-

http://glenhodgetts.com/contactpoliciesgdpr/4571989542

## Changes to this privacy notice

32. This privacy notice was published on 24<sup>th</sup> May 2018 and last updated on 24<sup>th</sup> May 2018.

33. I continually review my privacy practices and may change this policy from time to time. When I do it will be placed on my website under the GDPR tab and by scrolling to the link at the bottom of the page:-

http://glenhodgetts.com/contactpoliciesgdpr/4571989542

## **Contact Details**

34. If you have any questions about this privacy notice or the information I hold about you, please contact me. I am the responsible data protection officer for my practice.

35. The best way to contact me is either, to write to me at:-

## POST

Chambers of Glen Hodgetts Saint Brandon's House, 27-29, Great George Street, Bristol, BS1 5QT

EMAIL

glen.hodgetts@egalitylaw.co.uk

following which I advise you to use your individual secure channel via the Chambers of Glen Hodgetts Secure Portal:-

glen.hodgetts@egalitylaw.secure-comm.com

My EU Representative: N/A

My Data Protection Officer: Myself, Glen Hodgetts